

Privacy policy: Debt365 Solutions

Introduction

Welcome to Debt365 Solutions. This Privacy Policy explains how we collect, use, and protect your personal information when you use our website. By using our services, you agree to the practices described in this policy.

Collection of Information

Debt365 Solutions collects your personal information when you use our website to apply for a quote. This information may include, but is not limited to:

- Your first name and surname
- ID number
- Contact details (telephone number and email address)
- Financial information required for generating your credit report

Use of Information

The information we collect is used to provide you with the following services:

- Generation of a credit report through one of the reputable ITC company in SA
- Improvement of our website and services
- Communication with you regarding your credit report, quote and other related services in the financial industry

Protection of Information

We take the security of your personal information seriously. Debt365 Solutions uses various security measures to protect your information from unauthorized access, use, or disclosure, in line with legislation such as the Protection of Personal Information Act 4 of 2013 (POPI). We assure you that if your personal information is obtained and/or used and/or disclosed in an

unauthorized manner, such as by unauthorized third parties, we will notify you by means of an email.

Sharing of Information

We will not sell, rent, or share your personal information with unauthorized third parties without your consent, except as required to provide our services or as required by law.

Cookies and Tracking Technologies

Debt365 Solutions may use cookies and other tracking technologies to enhance your experience on our website. Cookies help us remember your preferences and analyze the performance of our website.

Your Rights

You have the right to access your personal information held by us, to correct, delete, or limit its processing. Please feel free to contact us if you have any questions or requests regarding your personal information.

Changes to this Privacy Policy

Debt365 Solutions may amend this privacy policy from time to time. We will publish any changes on this page and notify you of any significant changes. We encourage you to review this page regularly for the latest information on our privacy practices.

Contact Us

If you have any questions about this privacy policy or how we handle your personal information, please contact us at:

Email: help@debt365.co.za

Date of last update: 08 April 2025

By using our website, you acknowledge that you have read and understood this privacy policy and agree to the collection, use, and disclosure of your personal information as outlined herein.